



Orange's Commitments to Responsible Procurement

Responsible procurement is at the heart of the Orange Group's Corporate Social Responsibility strategy and is a key factor in its aim of being a leading market player in this area. Our approach is based on the principles of the ISO 20400 standard.

These commitments apply to the procurement and supply chain activities of the Group and its subsidiaries, as well as to purchases delegated to BuyIn, the Procurement Alliance created as a joint venture by Orange and Deutsche Telekom, in the context of their relations with suppliers and subcontractors (hereinafter referred to as the "Suppliers").

Our commitments, in accordance with the Group's Sourcing Policy, are geared to the **following major objectives**:

- **Developing responsible relationships¹** with our Suppliers, based on notions of trust, respect and sustainability of the commercial relationship
- **Contributing to economic performance** by creating value and ensuring the availability of our products and services at the best total cost
- **Managing CSR risks and opportunities** related to the procurement and the supply chain
- **Giving the Group and its customers** the opportunity to benefit from the know-how of innovative and high-performance Suppliers

Our commitments are based on international standards including in particular the Universal Declaration of Human Rights, International Labour Organization (ILO) standards, OECD conventions and the commitments to which Orange has subscribed, such as the United Nations Global Compact, and the agreements signed in 2006 and 2014 with the Worldwide Trade Union Alliance-UNI.

Orange is committed to:

- **Respecting Human Rights and fundamental freedoms** and to not using any form of forced labour or child labour for its own operations or in its supply chain
- **Encouraging diversity** and equal opportunities and combating all forms of discrimination
- **Promoting among its Suppliers satisfactory working conditions** in terms of Health and Safety
- **Reducing environmental impacts**: reducing the consumption of resources, emissions (particularly CO₂ emissions)², waste, and improving energy efficiency
- **Developing the traceability of conflict minerals**
- **Incorporating a circular economy approach**
- **Fighting unethical behaviour** and breaches of ethics
- **Contributing to customer protection** in terms of Health and Safety
- **Protecting personal data**

Orange, a responsible contracting company

Orange incorporates Corporate Social Responsibility (CSR) concerns into its internal processes and governance of procurement and the supply chain:

- **We comply** with all applicable laws and regulations
- **We manage CSR risks and opportunities** throughout the supply chain by analysing and assessing them on a regular basis, and use due diligence methods to prevent and mitigate negative impacts on society and the environment

¹ For example, in France via the Responsible Supplier Relations Charter, the "Responsible Supplier Relations" label and the Charter for Innovative SMEs

² Orange is a signatory of the Business Pledge for a Carbon-Free World in 2050

- **We implement, as part of a compliance programme,** measures to combat fraud, corruption and influence peddling, and to ensure compliance with ethical rules
- **We ensure that our Suppliers are treated using clear and factual selection criteria**
- **We train** our buyers in Responsible Procurement and make our specifiers (such as those in the technical, marketing and finance departments) aware of the Group's Responsible Procurement commitments
- **We regularly consult** with our external stakeholders
- **We set ourselves goals** on the implementation of CSR guidelines and ensure transparent and regular reporting of results to our stakeholders

We contribute to territorial development and local employment:

- Depending on the context, in our calls for tenders we consult local Suppliers regardless of their size, including companies from the protected worker sector and promoting professional inclusion, as well as innovative SMEs and start-ups
- We also promote access to our international markets for innovative companies capable of giving the Group a competitive edge

Orange asks its Suppliers to adhere to its CSR standards and to implement them within their own supply chain

As a responsible contracting company, we wish to obtain CSR guarantees from our Suppliers and, through them, from the entire supply chain.

We choose Suppliers that meet ethical, social and environmental challenges:

- **We select our Suppliers based on CSR criteria** during calls for tender, and in particular in advance by means of the specifications set out by Orange's specifiers (R&D, marketing, technical, etc.)
- **We make Suppliers undertake a contractual commitment** to comply with our Supplier Code of Conduct
- **We ensure that Orange's CSR requirements are implemented by Suppliers** through CSR assessments and on-site audits. Specifically, as part of the Joint Audit Cooperation (JAC) with other telecom operators, we implement a methodology for evaluating and monitoring corrective actions at the production sites of our direct Suppliers and their subcontractors (Rank 2, 3, etc.)
- **We strive for a high level of cooperation and open dialogue** with our Suppliers in order to create value for all stakeholders, particularly for Orange, its Suppliers and the telecoms sector, while also contributing to sustainable development
- **We expect our Suppliers to apply the same requirements** to their partners and subcontractors
- **We uphold the principles of transparency** towards customers and our Suppliers throughout the value chain and expect the same from our Suppliers and their subcontractors
- **We expect Suppliers to contribute to promoting the proper use** of our services and products based on their solutions

Let's work together on a daily basis, to strengthen Corporate Social Responsibility at every stage of the procurement process and in the supply chain.

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