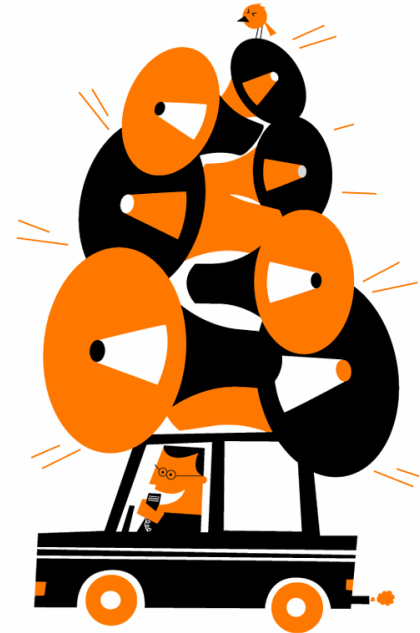


Electronic invoicing

Communication to Orange suppliers

April 2026

Procurement Incoming Team for the Finance Law



The 3 Key Messages

What to remember now



An upcoming deadline

Starting **September 1, 2026**, large companies and mid-sized enterprises will be required to **issue electronic invoices** via an approved platform by the State. This reform changes invoicing practices and requires preparation to avoid administrative or operational blockages.

This obligation will come into effect by **September 1, 2027**, at the latest, for SMEs and micro-enterprises.



All suppliers are affected

From September 1, 2026, **all companies** must be able **to receive electronic invoices**. Each supplier should now anticipate their organization, invoicing data, and communication with Orange.



Orange is preparing

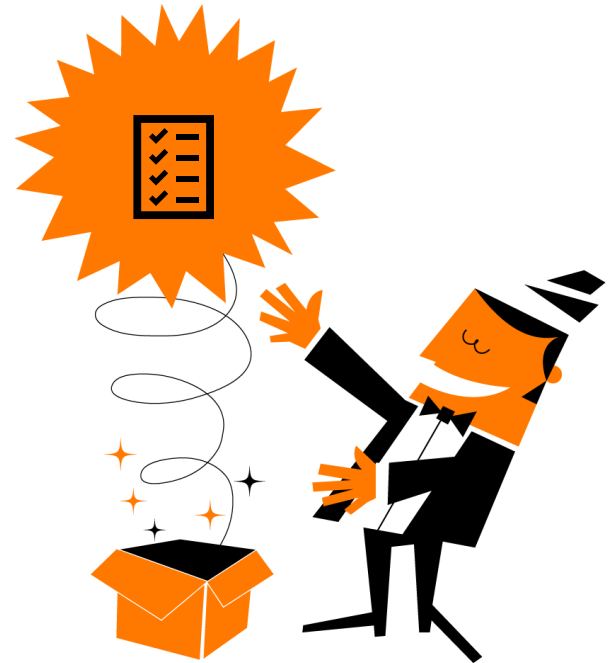
Orange SA and its subsidiaries in France are implementing rules for processing, addressing, and testing. The goal is to make exchanges more reliable and smoother. This document helps you understand what is expected to secure the issuance, routing, and processing of your invoices.

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Part 1

Preparing compliant invoices



Essential Data

Rules to ensure smooth processing



Supplier reference

As usual, check with your Purchasing contact that your **SIREN** and **SIRET** numbers are correctly registered with Orange. This pre-verification helps avoid suspensions or refusals during invoice processing.



Order and delivery

An invoice must correspond to **a single order**. If Orange provided you with a purchase order, **the PO number must be included** on the invoice. For multi-line orders, also specify the line numbers. A delivery note must also correspond to a single order.



Payment and corrections

Indicate the payment method on the invoice: bank transfer or direct debit. In case of correction, prefer a total credit note followed by a new invoice rather than a rectification invoice. **Eco-tax** should be included in the price according to AFNOR recommendations.

Fields to be filled in

To facilitate integration into Orange's accounting ERP, in addition to the mandatory data required by the DGFIP, the following tags must be filled :

➤ For all suppliers :

Field	ID	Comment / Example
PO_NUMBER	BT-13	Purchase order number : mandatory if a purchase order was provided by Orange. Leave blank if not applicable.
PO_LINE_NUMBER	BT-132	Purchase order line number, if multi-line order.
BANK_ACCOUNT_NUMBER	BT-84	IBAN for bank transfer payments.

➤ For suppliers with multi-technical orders :

Field	ID	Comment / Example
NOIMM (CMT)	BT-128	Building number
	BT-128-1	« ACF »

➤ For terminal supply chain suppliers :

Field	ID	Comment / Example
Article reference	BT-156	
NUM_BL	EXT-FR-FE-140	Delivery note number

For energy suppliers

In the interest of harmonization and to enable the use of data relating to utilities (water, electricity, gas, heating oil, and urban networks), energy suppliers are required to provide certain information.

An information document has been published by the French Electricity Union on this subject and can serve as a basis, with, for example, the following guidelines:

Invoice line-item identifier	BT-128	/cac:DocumentReference/cbc:ID	Identifier of the contract concerned
Scheme identifier	BT-128-1	/cac:DocumentReference/cbc:ID/@schemeID	"VC"
Invoice line-item identifier	BT-128	/cac:DocumentReference/cbc:ID	Technical code of the offer
Scheme identifier	BT-128-1	/cac:DocumentReference/cbc:ID/@schemeID	"AAG"
Invoice line-item identifier	BT-128	/cac:DocumentReference/cbc:ID	Sub-area description
Scheme identifier	BT-128-1	/cac:DocumentReference/cbc:ID/@schemeID	"BT"
Invoice line-item identifier	BT-128	/cac:DocumentReference/cbc:ID	RAE/RAG
Scheme identifier	BT-128-1	/cac:DocumentReference/cbc:ID/@schemeID	"AVE"

SchemeID (BT-128-1)

VC
AAG
BT
AVE

Invoice Line-Item Identifier (BT-128)

Identifier of the contract concerned
Technical code of the offer
Description of the sub-scope in the offer
RAE/RAG



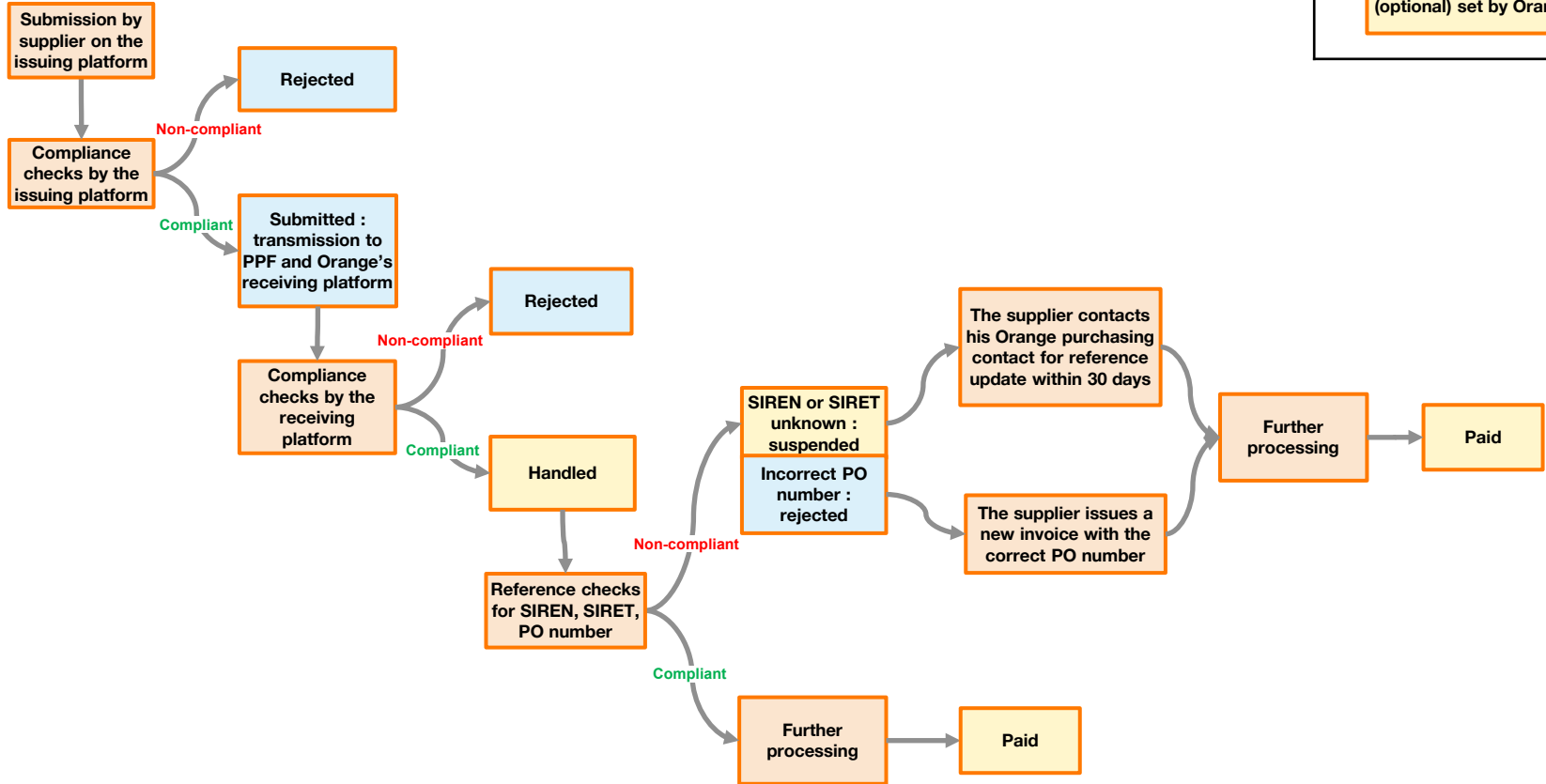
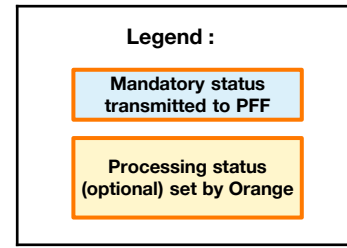
Part 2

Understanding invoice processing



Invoice Lifecycle

From submission to processing by Orange



Key statuses to know

Issuing platform STATUSES

Submitted (M)* : The platform informs that the invoice has been taken in charge and sends it to the PPF.

Rejected (M) : The platform rejects the invoice for compliance reasons. The invoice no longer has legal existence.

Emitted (O)* : The issuing platform informs that the invoice has been transmitted to the receiving platform.

Receiving platform / CEGEDIM STATUSES

Received (O) : The platform reports having received the invoice.

Rejected (M) : Rejected for compliance reasons. The invoice no longer has legal existence.

Available (O) : Compliance checks are satisfactory. The platform informs that the invoice is available to Orange.

Handled (O) : Orange processing begins.

ISSUER STATUSES

Completed (O) : Status transmitted for suspended invoices with missing documents.

Paid (M) : When the issuer receives payment (service provision or mixed).

Cancelled (O) : Status transmitted on the initial invoice in the case of a corrective invoice transmission following a dispute (to be confirmed).

CEGEDIM / ORANGE STATUSES

Refused (M) : This status may be assigned when the issuer's SIREN or SIRET number is unknown and/or the order number is unknown (Reasons: EMMET_INC / CMD_ERR).

This status may be assigned due to addressing problems (Reasons: DEST_ERR / ADR_ERR).
It may also be assigned for any business reason.
→ If rejected, the invoice is no longer legally valid.

Cancelled (O) : This status can be transmitted on the initial invoice in the case of a corrective invoice being sent by the issuer (to be confirmed).

Suspended (O) : This status can be assigned when the sender's SIREN or SIRET number is unknown (Reason: EMMET_INC, action code to be confirmed).

→ The sender must contact their Purchasing representative at Orange to request registration.

Reasons for refusal

The main situations to avoid



Unknown issuer

The issuer's **SIREN** or **SIRET** is not registered in our system. Verify your registration before starting electronic invoicing with Orange.



Unkown purchase order number

Missing, **wrong**, or **inconsistent** PO number. If Orange provided a PO number, it is **mandatory**. Particular attention should also be paid to line numbers when PO includes multiple lines.



Wrong routing

Incorrect **routing code** prevents proper invoice routing and may lead to rejection.

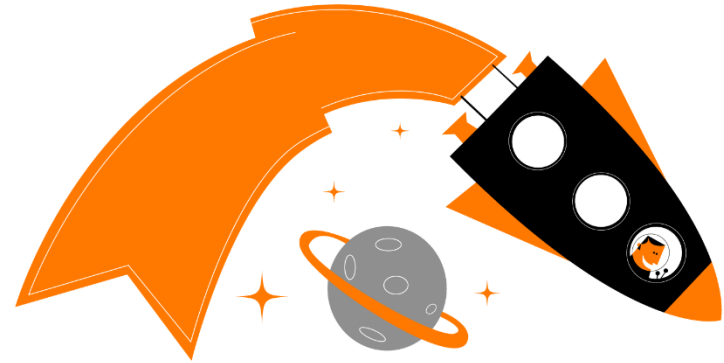


Business reason

Invoices may be rejected for content or data consistency issues. Secure key data before sending : **order references**, **delivery information**, and **payment details**.

Part 3

**Address the invoice
to the correct
scope**



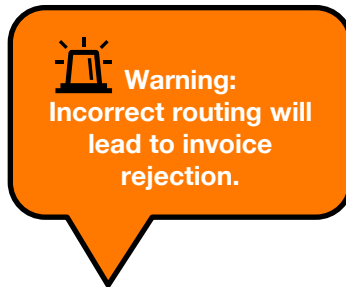
How routing works

General rule

In general, the electronic billing address (the "routing code") will be the **SIREN number**.

Example: Orange SA's SIREN → 380129866

In some cases, **a suffix is added** to direct the invoice to the correct internal process.



Examples of suffixes:

Company	Scope Description	Current billing email (outside the scope of the reform)	Electronic billing address (as of Sept 1, 2026) (BT-49)
ORANGE SA	For FTTH process	invoice-a28.osabu01@orange.com	380129866_FTTH
ORANGE SA	For OWF process	invoice-a26.osabu03@orange.com	380129866_OWf
ORANGE SA	For energy, water, gas, fuel, and urban networks	factures.fluides@orange.com	380129866_ENERGIES
ORANGE SA	Enforceable title	titre-a41.osabu01@orange.com	380129866_TRESO
ORANGE SA	Rent invoice	factures.bailleurs@orange.com	380129866_BAILLEURS

Find the complete directory here : [Billing address directory](#)

Part 4

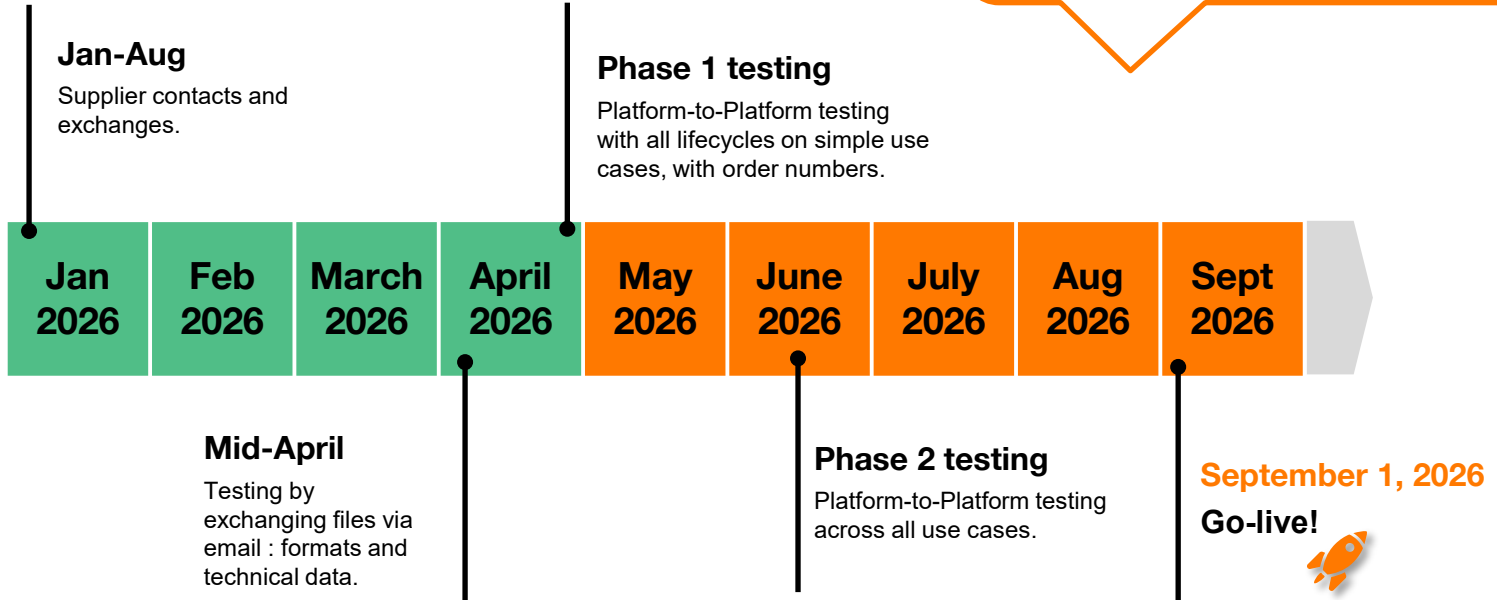
Preparing for testing



Testing Macro-Planning

Prepare exchanges throughout 2026

Ready for testing?
Contact us:
Idf.facturation-entrante@orange.com



Our Recommendations

Actions to start now



Verify your registration

Check with your Purchasing contact to ensure that your administrative data is correctly registered with Orange : **SIREN**, **SIRET** and **bank details**. This simple step greatly reduces the risk of anomalies during the first electronic exchanges and facilitates processing without blocking in Orange systems.



Secure your invoicing data

Ensure your processes transmit essential references (**mandatory PO number** if provided, **line numbers**, **delivery information**). The quality of this data directly affects the correct integration of the invoice into our accounting tools.



Prepare routing and testing

Identify the **correct routing code** using Orange's address directory and mobilize your accounting, invoicing, and IT teams for preliminary tests. Anticipating this work allows us to approach the regulatory deadline in good conditions and to limit last-minute adjustments.

Thank you

We remain at your disposal

